Hillsborough County
P U B L I C   S C H O O L S

Important Information about Your Device

STUDENT DEVICE LOAN CONTRACT

By accepting this device, you acknowledge the following:

- I understand that the above referenced device is owned by Hillsborough County Public Schools and will continue to be owned by the district while I am permitted to use this device.
- I agree to return the loaned device to the district once classroom learning resumes.
- I acknowledge that the district has made every effort to verify that the device is fully functional before I received it.
- I understand that the loaned device has audio and video capability that will allow interaction between teachers and students.
- I agree to promptly notify the district and present the device for inspection or repair should it stop functioning.
- I accept full responsibility for the appropriate use of and care for this device while it is in my possession.
- I understand that the district reserves the right to impose fines for the repair or replacement of this device if it is damaged while in my possession.
- The district does not assume responsibility for any misuse of this device while it is in my possession.
- I agree to indemnify and hold the district harmless in any matters relating to the use of this device by the student.

Audio and Video

As a result of the new eLearning environment, please be aware that most devices have audio and video capability that may be used or accessed for learning interactions between teachers and students. Any user's continued use of the eLearning environment constitutes acceptance and acknowledgment of the above. The district shall not be responsible for any misuse of the technology and the user holds the district harmless in any matters relating to the use of this device by anyone.

Where do I go for support?

Call Hotlines	Number	Operation Times	Days of Operation
Technology Support[1]	(813) 272-4786	7:00 a.m. - 7:00 p.m.	Monday - Friday
Curriculum Support[2]	(813) 272-4785	8:00 a.m. - 5:00 p.m.	Monday - Friday
Mental Health Support	(813) 272-4787	8:00 a.m. - 5:00 p.m.	Monday - Friday
General Questions	(813) 272-4788	8:00 a.m. - 5:00 p.m.	Monday - Friday

For Canvas, MySpot information go to https://sdhc.instructure.com/courses/3146

[1] Technology Support assists with the basic operation of the device including, password resets, Wi-Fi connection issues, problems with device functioning, etc.

[2] eLearning Support assists with Clever, Canvas, and the eLearning for School Closure Resources.

Important Information about Your Device

The device received is either a **Chromebook** or **Windows 10** Device. To maximize eLearning during school closure, the following contains essential information about operating your device, tips for using your device, and information on where to go for support.

Logging into the Device

Chromebook	Windows 10
• Username = Student/Lunch Number • Password = Student's usual Windows/ District/Clever Password	(important: use a period backslash '**.**' not '**./**') • Username: **.\\hcpsuser** • Password: **hcpsuser**

Important: All web applications will use normal student username and student password

How do I connect my device to Wi-Fi?: The following pictorials will walk you through connecting your device to your home or public Wi-Fi service.

Chromebook	Windows 10